

All Two Brothers Racing products (except Juice Box Pro) are warranted for a period of 1 year from the date of purchase against manufacturer defects but Two Brothers Racing makes no other warranty claims. The warranty is valid only to the original purchaser of a new and unused product with a proof of purchase from an Authorized Two Brothers Racing dealer that clearly shows the purchase date and purchase price. Warranty is non-transferable; no returns will be accepted from third parties. Only complete kit items are covered under warranty. TBR does not warranty replacement parts or loose exhaust components or mufflers. Only invoices for complete slip on or full exhaust systems will be accepted for an RA# (Return Authorization). No RA# will be issued without the proof of purchase from an authorized Two Brothers Racing re-seller. No returns will be accepted without a valid RA # printed on the outside on the package and a copy of the original receipt included inside the package. Any packages sent without an RA# printed on the outside of the package will be refused and returned to sender. Product returned without proof of purchase will be processed as a repair. Sender will be responsible for the retail costs of all parts and in addition, to a repair rate of \$100.00 per hr. Min charge of 1 hour. All of the items sold by TBR are intended for off road use only and are not street legal, DOT approved or EPA approved. Any of the items sold in our catalog and on our website could possibly void the motorcycle manufacturer's warranty. Two Brothers Racing does not warrant or imply compatibility with ANY other aftermarket parts such as saddlebags or other add-on items.

## Items not covered under warranty at the sole discretion of Two Brothers Racing include but are not limited to:

- Normal wear and tear.
- Damage caused due to improper installation.
- Damage caused due to fitment with any other aftermarket items.
- Any type of crash damage.
- Damage due to improper maintenance or muffler packing maintenance.
- Material finish or rust due to salt exposure, inclement weather conditions, exposure to solvents or chemicals or lack of customer care and maintenance.
- Shipping and or labor expenses
- Any damages, consequential, incidental, special, contingent, or otherwise, or expenses or
  injury arising directly or indirectly from the use of any Two Brothers Racing exhaust
  system or product.
- Electrical parts (except TBR Juice Box products) are not covered under warranty. TBR Juice Box products carry a one year unlimited warranty against defects in workmanship and/or materials from date of purchase.

## **Extent of Warranty:**

All warranty claims properly returned to Two Brothers racing will be repaired or replaced by Two Brothers Racing. Two Brothers Racing is not responsible for any other expense incurred by

the customer under the terms of this limited warranty, nor is Two Brothers Racing responsible for any damages either consequential, incidental, special, contingent, or otherwise, or expenses or injury arising directly or indirectly from the use of merchandise purchased from Two Brothers Racing. Any merchandise returned to Two Brothers Racing must be sent at the customer's expense with the proof of purchase along with the return authorization number. Two Brothers Racing reserves the right to determine whether the terms of warranty, set out above, have been properly followed. In the event that the terms are not followed, this warranty is void. Two Brothers Racing is the sole arbiter of abuse, misuse, installation errors and modifications. Should any of these be found, this warranty is void. The duration of any and all implied warranties are limited to the duration of the express warrant. All incidental or consequential damages are hereby excluded.

## **Returns & Claims:**

Any requests for the return of goods purchased from TBR must be made within 10 days of receipt of goods. No returns will be accepted after 10 days. Prior to any return shipment, call TBR for a Return Authorization Number (RA#) that will be issued over the phone. Returned goods must be in NEW and UNUSED condition and in the original packaging. If the merchandise has been installed on the vehicle, it cannot be returned. The party that originally purchased it from Two Brothers Racing, i.e., if you bought it at a dealership, can only return merchandise you must return it to that dealership. If the merchandise is being returned because of a shipping or packing error made by TBR, then TBR will only reimburse the buyer for the actual UPS Ground or U.S. Postal Service 1st Class shipping expense. TBR cannot issue call tags. All approved returns are subject to a 20% restocking charge plus the original cost to ship the goods the first time. Refunds will only be for credit towards future purchases- no cash refunds.

## **Cancellations:**

Special ordered merchandise cannot be cancelled and is payable in advance. Cancellation of standard item orders must be received prior to shipment of goods. TBR cannot cancel an order once it has shipped